

Newsletter

December 2021

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Australia's leading
forklift supplier

MLA PROVIDES BARNETTS COURIERS WITH THE PERFECT SOLUTION TO KEEP THEM MOVING!



When it comes to keeping the Transport Sector moving companies are being confronted with an ever-changing business environment and the challenge of meeting customer delivery requirements.

For MLA, lots of customers need solutions to address the delivery requirements, as operational runtimes increase to meet the demands.

An example of an MLA solution is Barnetts Couriers. With a network of depots spreading from South-East Queensland to South of Melbourne, Barnetts Couriers can provide a coordinated distribution channel that many customers require. Barnetts Couriers also provide the option of a secure storage facility at a majority of their depots, ensuring that the freight is ready when the customer is ready.

For Barnetts Couriers, the unprecedented Covid-19 pandemic saw a significant increase in demand for courier services.

Barnetts Couriers came to MLA looking for a set of battery electric forklifts that were able to provide a top up battery charge throughout the day if required for extended shifts.

MLA's solution – two new Mitsubishi FB25CB four-wheel battery electric forklifts, with container masts, integral side shift, fork positioner and Platinum Smart Opportunity Battery Chargers. This innovative combination makes for a compact electric forklift capable of working in tight spaces with the ability to fast charge increasing the equipment's runtime.

A graphic with a dark blue background. At the top, the Barnetts Couriers logo is displayed in red and white. Below the logo, the phone number '131 453' is written in large white digits. Underneath the phone number, the text 'Reliable Overnight Service' is written in white. Below this, the phrase 'For all your General Transport needs!' is written in a smaller white font. At the bottom, there are three bullet points in white: '▶ Electronic Tracking of Shipments', '▶ Proof of Delivery by Return Email', and '▶ Overnight Delivery in Most Areas'. Below these, there are two more bullet points: '▶ Same Day Service Sydney and Wollongong' and '▶ Same Day Service Melbourne Metro'. The background of the graphic shows a blurred image of a forklift.

MLA'S EMPLOYEE ASSISTANCE PROGRAM

MLA provides all staff and their families access to MLA's Employee Assistance Program (EAP) with AccessEAP, designed to promote employee mental health and wellbeing.

AccessEAP is a nationwide EAP provider that offers you access to free and confidential face-to-face or phone counselling sessions at a time and location of your choosing.

As MLA aims to provide workplace benefits that add value to your life both inside and outside of the work place, we welcome you to use your free and confidential counselling sessions should you require them.

To book an EAP appointment, you simply need to call 1800 818 728 and the AccessEAP team will arrange for you to speak with an experienced, professional counsellor or psychologist.

Non-urgent EAP counselling appointments can be booked anytime Monday-Friday between 8am-6pm however, 24/7 support is always available.

MLA is committed to your wellbeing both personally and professionally. Please do not hesitate to access this valuable service.

We wish you continued wellbeing and success both in and out of the workplace in 2022!

Mental Health Awareness

Like our physical health, there are signs that we are not emotionally 100%, and we can observe those signs in friends and colleagues. When we feel some of the symptoms of poor mental health, the earlier we intervene, the better our recovery.



CALL 1800 818 728 | **WEB** accesseap.com.au | **APP** AccessMyEAP®

CARL PETERS OFFICIALLY RETIRES FROM MLA!

It is with mixed emotions that after 26 years of service excellence, Carl Peters has announced his retirement from MLA. Carl is a gifted and dedicated Service Technician who reached many milestones with MLA. A certified Diesel/Forklift Mechanic, his versatile approach to work saw Carl move away from the tools to assist as a Service Co-ordinator on more than one occasion, however the tools is where his heart belonged.

To this day, one memory has stuck with Carl. The day his "mentor" Ron Palmer rang him at 8am to personally congratulate him for his 10 years' service with MLA. He was unaware that his 10 year anniversary had approached and the phone call from Ron raised his spirits, provided inspiration and made him feel appreciated.

When asked for a comment Carl replied, "one phone call made a lot of difference to my approach to work".



The level of appreciation he felt that day is one of the many reasons he chose to stay with MLA for 26 years. Carl stated, *"I loved everything about MLA, otherwise I wouldn't have been here for 26 years"*.

Carl's retirement is our loss, however his legacy will remain. We have all benefited from Carl's experience and knowledge and he will be sorely missed. We extend all our best wishes to Carl as he takes a long and much-deserved vacation.

MATT'S MESSAGE

It is that time of year when many of us will start to wind down for much needed rest and relaxation and a chance to spend time with families and friends over the festive season. It is hard to believe that 2021 is coming to an end already and we have been managing COVID-19 for the best part of two years.

I would like to thank all MLA employees for working so hard and achieving such success in what has been another challenging year. The world is seeing a crisis of an unprecedented nature and effects and I want to congratulate everyone for pulling together. So much has changed this past year – the world around us, gathering spaces, the places we work and call home.

You are all setting an extraordinary example of commitment, professionalism, customer service and solidarity. You are the best guarantee that MLA will emerge from the events of the past year even more resilient and stronger. Your positivity, expertise, creativity, and initiative allow MLA to continually improve on how we meet the needs of our valued customers.

Looking ahead, while we are moving towards more normal trading conditions in 2022, the COVID



hangover is expected to continue for some time. Geopolitics will dominate the risks with no end in sight to the difficult relationship Australia is having with China. The looming Federal Election adds to the uncertainty, along with a business environment impacted by technician skill shortages and chronic supply chain issues.

Wishing you and your families a merry Christmas and a safe, relaxing holiday season. Have a well-deserved break and enjoy the time spent with your loved ones.

Best wishes!

Matt Saunders – Managing Director

STAFF MILESTONES

We would like to take this opportunity to congratulate these valued staff for their recent service milestones and their continuous commitment to the company's vision and values. MLA holds a strong company culture and provides its staff with a diverse and challenging environment where achievements and staff contributions are recognized.

The list below highlights MLA's ability to continually provide an engaging and positive work environment.

Matthew Saunders	HO	15 Years
Mario Lazarides	HO	15 Years
Tony Ferguson	VIC	10 Years
Darryl Snell	VIC	10 Years
Leonardo Golpo	SA	10 Years
Robert Faehringer	HO	10 Years
Michael Bethel	QLD	10 Years
Caroline Diaz	NSW	5 Years